

QUALITY POLICY

Solar Bollard Lighting (SBL) is committed to being the innovative next generation leader in alternatives to conventional grid-connected lighting. Our vision is to exceed customer expectations for quality, sustainability, cost, delivery, and value. Additionally, we are dedicated to creating a profitable business culture that is based on the following principles:

OUR PEOPLE

SBL is a proud Australian-owned business that is committed to equality in employment opportunity and rewards, embracing wholeheartedly the cultural diversity within the communities we call home. Our employees' welfare and interests are foremost throughout all aspects of our business and how we conduct our affairs

OUR CUSTOMERS

Customer needs are paramount within our business, second only to safe and responsible operations. Our commitment to the highest standards is the foundation of our customers' trust in Solar Bollard Lighting.

OUR COMMUNITY & ENVIRONMENT

Solar Bollard Lighting conducts business with integrity, to make decisions that make economic, social and environmental sense.

OUR WELL BEING

We proactively comply with all applicable health and safety, legal and regulatory requirements to which we subscribe.

OUR QUALITY

We are committed to achieving competitive excellence and providing our customers with services designed and executed to meet or exceed their expectations. This provides us with a framework through which we set our corporate objectives. We achieve this by:

1. Complying with all customer, statutory and regulatory requirements;
2. Enabling employees to achieve business and professional goals;
3. Continually improving our processes via our QMS;
4. Extending our QMS practices throughout our Supply Chain.

Beginning with a clear definition of customers' expectations, we strive to consistently meet or exceed them. We adhere to all applicable standards and customer specific requirements and endeavor to provide processes that ensure we achieve this in order to build a robust and respected business.

This Policy will be reviewed annually or as material changes require review.

Mike Arieni - Managing Director

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